

FAQ EBULLETIN

- How do I register on the platform?
LOG in to www.ebulletin.minfi.cm.
- How do I get the password reset email?
Make an email to the administrator of the platform through the ebulletin@minfi.cm address.
- Is it possible to recover his password while having forgotten the security question?
No, make an email to the administrator of Ebulletin platform through ebulletin@minfi.cm.
- How to register when the name of your bank is not included in the list of the proposed banks?
Contact the administrator to add the bank to the list.
- What to do when you see a message that your account is already assigned to someone else when logging in to Ebulletin?
Make an email to the administrator of the platform through ebulletin@minfi.cm
- What to do to have your pay slip of a year before 2018?
For the moment it is not possible.
- What to do when you cannot print a newsletter?
Check if your printer is working properly.
- What should be done in the field BANK?
The bank that holds your current account
- What should be done in the field matricule?
Put your Matricule Number.
- What should I fill in the PASSWORD field?
Your secret password.
- What to fill in the CONFIRM PASSWORD?
Retype your password.
- What should be included in the SECURITY QUESTION?
Choose a question that you will remember when you forget your password.
- What should we put in the field answer secret question?
The answer to the question SECURITY QUESTION.

- What should we put in the field EMAIL?
Your email address.
- What to put in the contact field?
Your phone number.
- What should be put in the field date of birth?
Your date of birth.
- How to view your payslip with its elements?
Click on display.
- How to print a pay slip?
Click on download as pdf, open the document go to file and click on print.
- What to do with the ANTI BOT image?
Retype the words or figures on the field below it.
- How to get a pay slip for a specific date?
Click on the calendar field then chose the month and year.